2729 East Moody Blvd.
Suite. 203
Bunnell, FL 32110

Frankford manufactures its umbrellas with the finest materials available. All of our products are tested to ensure durability and many years of service for our clients. Our warranty does not cover damage related to extreme weather, abuse or misuse by our customers. All umbrellas must be weighted down and secured to an umbrella base for safety purposes. Frankford can recommend an umbrella base for each type of umbrella and the environment in which it will be used.

5 Year Warranty: Frankford Umbrellas use Marine Grade 9 ounce Solution Dyed Acrylic Fabric from several mills, including Sunbrella, Outdura and Recasens. All of the acrylic fabrics we use carry a minimum warranty of 5 years against fading. This warranty does not cover damage to the fabric related to extreme weather, abuse, or misuse by our customers. This includes improper cleaning technique, chemicals used in cleaning the umbrellas and does not include damage caused by the storage method or location used by our clients.

3 Year Warranty: Covers our Eclipse cantilever umbrella (40 MPH wind rating), Nova giant umbrella (50 MPH wind rating), aluminum market umbrella, fiberglass market umbrella, fiberglass patio and beach umbrella, including the notch, runner, center pole (does not include ash wood center pole) and skeleton structure. This warranty does not cover damage to the umbrellas related to extreme weather, abuse, or misuse by our customers. If warrantable damage occurs, Frankford will replace or repair any item in this category at its own discretion.

2 Year Warranty: Covers our 7 ounce Olefin fabric used on the Aurora cantilever umbrella and Shade Star beach umbrellas. The Olefin fabric carries a warranty of 2 years against fading. This warranty does not cover damage to the fabric related to extreme weather, abuse, or misuse by our customers. This includes improper cleaning techniques or chemicals used in cleaning the umbrellas, and does not include damage caused by the storage method or location used by our clients.

1 Year Warranty: Covers powder coat finish (chipping, peeling, flaking, bubbling, fading) of aluminum poles (1) year from the date of purchase. Covers the Aurora cantilever umbrella frame. This umbrella has a wind rating of 30 MPH. This warranty does not cover damage to the umbrellas related to extreme weather, abuse, or misuse by our customers. If warrantable damage occurs, Frankford will refinish, replace or repair any item in this category at its own discretion.

Covers steel skeleton umbrella frames (rib integrity, rivets, joints, tilt, end tips and construction of frame) This warranty does not cover damage to the umbrellas related to extreme weather (including rust), abuse, or misuse by our customers. If warrantable damage occurs, Frankford will send parts, replace or repair any item in this category at its own discretion. Frankford does not warranty the colorfastness of its vinyl material, although all of our vinyl material is now rated at 400 – 600 hours of sun exposure. Frankford does not warranty any crank umbrellas, which includes the crank mechanism and the umbrella cord.